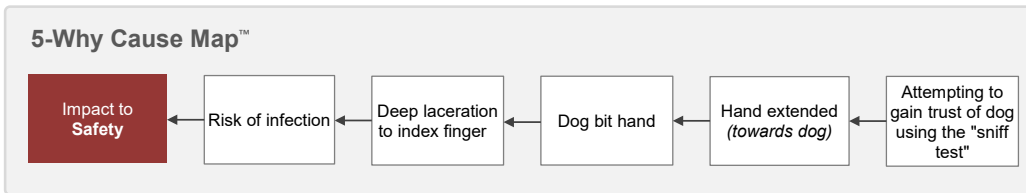


Don't Get Bit! A 5-Why (and Beyond) Cause Map™ Diagram on a Recent Dog Bite

Once you've been exposed to a systems approach to problem-solving it will change how you look at your incidents. Not just problems at work, but also problems in your personal life as well. My wife was walking on the trail behind our house when she was bit by another dog on a leash. This incident, just like any other, provides opportunities for lessons learned.



Any incident analysis can begin with a simple 5-why explanation (above) and then expanded to reveal multiple causes.

16-Why Cause Map™

