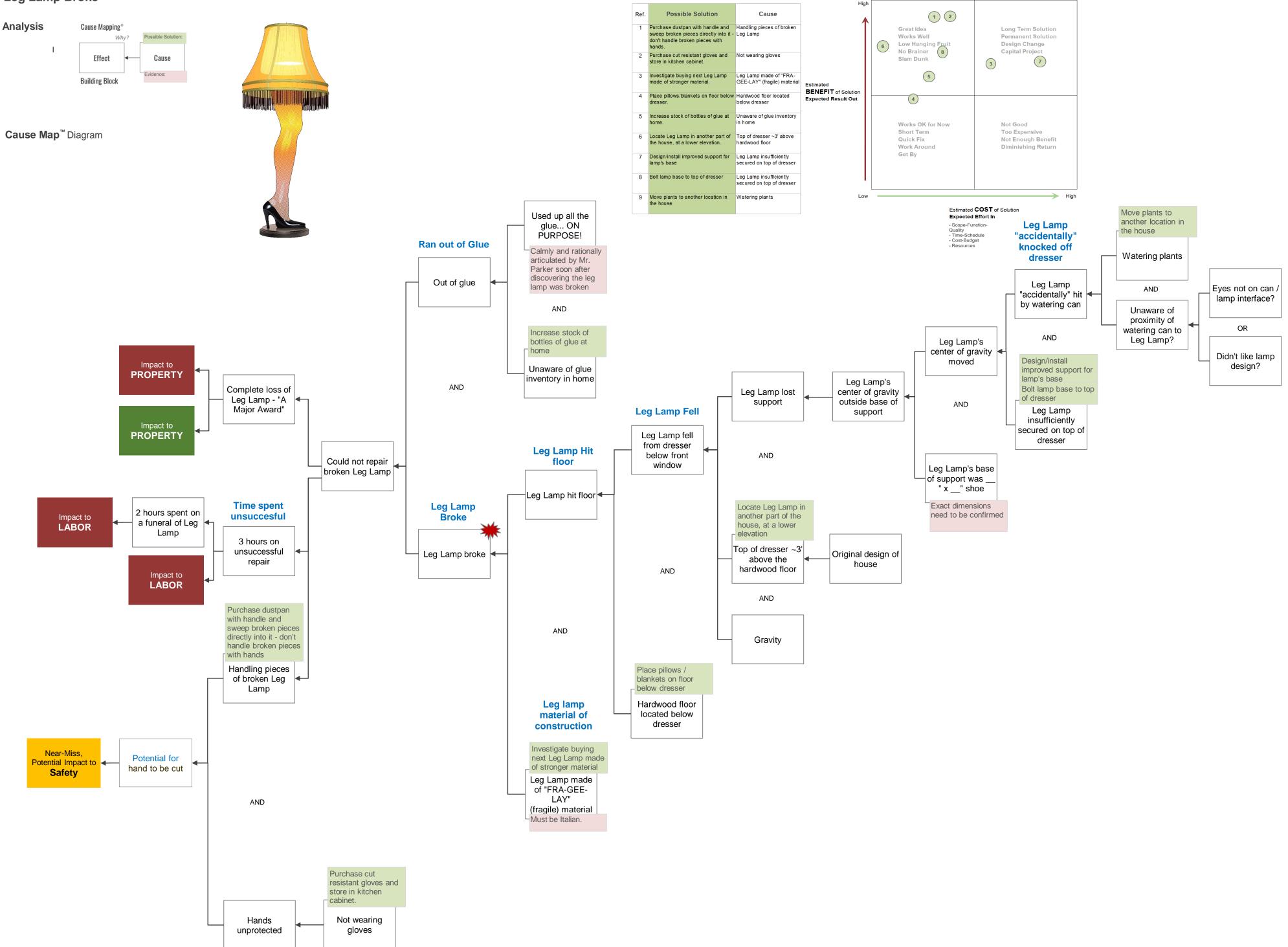
1. Problem Outline

		Leg Lamp Broke				
	Summary Description (Optional)					
What	Problem(s)	Lamp broke, lamp insecurely mounted, periodic activity near lamp location, lamp made of fragile materials, lamp was "ugly", Mom and Dad were mad at each other (Ralphie and Randy's perspective)				
When	Date	~December 1940				
	Time	?				
	Different, unique, changed	Watering plant near lamp when it broke				
Where	Facility, site	Hohman, Indiana (Actual house address: 3159 W 11th St, Cleveland, OH 44109)				
	Unit, area	Parker Home				
	Equipment	Leg Lamp - A Major Award				
	Task(s) being performed	Watering plant, lighting living room				
GOALS	Negative effect to each item below:					
	Safety	Risk of cut to hands while handling pieces of broken lamp material				
	Environmental	None				
	Customer	None				
	Production, Schedule	None				
	Equipment, Property	Complete loss of Leg Lamp - A Major Award				
	Labor, Time	Time spent to attempt to repair lamp, then later bury it outside next to the garage				
		This incident				
	Frequency	1x				
		Annualized cost				

.

Leg Lamp Broke



ThinkReliability

Solutions Matrix

Evaluate the Different Possible Solutions

			High				
Ref.	Possible Solution	Cause			1 2		
1	Purchase dustpan with handle and sweep broken pieces directly into it - don't handle broken pieces with hands.	Handling pieces of broken Leg Lamp		6	Great Idea Works Well Low Hanging Fruit No Brainer Slam Dunk	Long Term Solution Permanent Solution Design Change Capital Project	
2	Purchase cut resistant gloves and store in kitchen cabinet.	Not wearing gloves				3 7	
3	Investigate buying next Leg Lamp made of stronger material.	Leg Lamp made of "FRA- GEE-LAY" (fragile) material	Estimated BENEFIT of Solution				
4	Place pillows/blankets on floor below dresser.	Hardwood floor located below dresser	Expected Result Out		4 Works OK for Now Short Term Quick Fix Work Around Get By	Not Good	
5	Increase stock of bottles of glue at home.	Unaware of glue inventory in home					
6	Locate Leg Lamp in another part of the house, at a lower elevation.	Top of dresser ~3' above hardwood floor				Too Expensive Not Enough Benefit Diminishing Return	
7	Design/install improved support for lamp's base	Leg Lamp insufficiently secured on top of dresser					
8	Bolt lamp base to top of dresser	Leg Lamp insufficiently secured on top of dresser	I				
9	Move plants to another location in the house	Watering plants	Low		Estimated	COST of Solution	
<u>.</u>	Expected Effort In						

Scope-Function-Quality
Time-Schedule
Cost-Budget

- Resources